

Self Protection

Long Hair Grab

If you have long hair, it's strongly recommended that you use ties or coverings to reduce the risk of a patient pulling your hair. If a patient does grab your hair, use the technique below to avoid injury.

1. Control

- Immediately use one hand to firmly grasp your hair between your head and the patient's hand as shown in the first photo below. **Never pull back or away from the patient**. This step will **stop** a hair pull and limit injury.
- Place your free hand on the patient's hand-or arm of the hand-that has your hair.

2. Isolate

- Move to the side of the patient away from their free hand.
- If you can't move, block their leg(s) or feet with your leg or foot. This will protect you from other threats, such as kicks, punches or bites.
- Keep a wide stance for balance and strength.

3. Release

- If the patient's grip is weak, slide their hand down away from your head. Be sure to keep a tight grip on your hair while doing this.
- If the patient's grip is tight, take hold of the patient's pinky finger and gently pull it back and across the back of their hand. This will loosen their grip so you can gain release.

Key Note: In some cases, a self-release is not possible. If you cannot trigger a release on your own, seek assistance from a co-worker. While waiting, keep a balanced stance and a firm grip on your hair

To reach a positive outcome, always:

- Stay calm.
- Attempt to get assistance from a co-worker.
- Follow steps to control, isolate and release.

Remember:

- Immediately report all details of aggressive verbal or physical patient behavior to your manager.
- **Update** medical records to warn other caregivers of past aggressive behaviors.
- **Practice** this technique with co-workers to build confidence.



Firmly grasp your hair between your head and the patient's hand.



Keep a wide stance and use your free hand to grab the patient's hand or arm.



As the patient's grip weakens, slide their hand down and away from your head.

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