Colonial Mills Manufacturing Case Study

Focused on what matters most - protecting your employees

Company Overview

Colonial Mills is a RI-based textile manufacturer known for its high-quality braided rugs. With a strong commitment to craftsmanship and innovation, the company has been a leader in its industry for decades.

INDUSTRY-LEADING SATISFACTION

77

Net Promoter Score

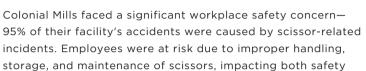
Beacon boasts a 77 Net
Promoter Score (NPS) from
its manufacturing
policyholders, far exceeding
the insurance industry
average of 0-30.

INDUSTRY EXPERTISE

Learn about Beacon's specialized services for the manufacturing industry or watch the Colonial Mills video:



THE CHALLENGE



and productivity. The company needed a structured approach to reduce these injuries and create a safer work environment.

THE SOLUTION



Beacon Mutual worked closely with Colonial Mills, providing ongoing communication, feedback, and expert guidance on scissor safety. Through targeted training sessions, best practices for handling and storing scissors, and proactive safety measures, Colonial Mills successfully implemented new protocols. These efforts led to a dramatic decrease in scissor-related accidents



On-Site
Consultations



Tailored Safety Trainings



Proactive Risk Management

RESULTS



V

Scissor accidents reduced from 95% to 1% of injuries

Long term effective safety protocols

V

Reduction in workplace injuries

V

Improved safety awareness among employees



CUSTOMER PERSPECTIVE

"Safety is of utmost importance, and Beacon has helped us work on initiatives to become a safer, better place to work." Gregg Scarlata, President, and COO of Colonial Mills.