

# Colonial Mills Manufacturing Case Study

Focused on what matters most - protecting your employees

## Company Overview

Colonial Mills is a RI-based textile manufacturer known for its high-quality braided rugs. With a strong commitment to craftsmanship and innovation, the company has been a leader in its industry for decades.

## INDUSTRY-LEADING SATISFACTION

77

### Net Promoter Score

Beacon boasts a 77 Net Promoter Score (NPS) from its manufacturing policyholders, far exceeding the insurance industry average of 0-30.

## INDUSTRY EXPERTISE

Learn about Beacon's specialized services for the manufacturing industry or watch the Colonial Mills video:



## THE CHALLENGE



Colonial Mills faced a significant workplace safety concern—95% of their facility's accidents were caused by scissor-related incidents. Employees were at risk due to improper handling, storage, and maintenance of scissors, impacting both safety and productivity. **The company needed a structured approach to reduce these injuries and create a safer work environment.**

## THE SOLUTION



Beacon Mutual worked closely with Colonial Mills, providing ongoing communication, feedback, and expert guidance on scissor safety. Through targeted training sessions, best practices for handling and storing scissors, and proactive safety measures, Colonial Mills successfully implemented new protocols. These efforts led to a dramatic decrease in scissor-related accidents.



On-Site  
Consultations



Tailored Safety  
Trainings



Proactive Risk  
Management

## RESULTS



- ✓ Scissor accidents reduced from 95% to 1% of injuries
- ✓ Long term effective safety protocols
- ✓ Reduction in workplace injuries
- ✓ Improved safety awareness among employees

## CUSTOMER PERSPECTIVE

"Safety is of utmost importance, and Beacon has helped us work on initiatives to become a safer, better place to work."  
Gregg Scarlata, President, and COO of Colonial Mills.