

# Delta Dental Healthcare/Office Worker Case Study

Focused on what matters most - protecting your employees

## Company Overview

Delta Dental of Rhode Island (DDRI) is the state's leading dental insurer, covering over 625,000 members. A Beacon policyholder for over 30 years, they are committed to employee well-being and workplace safety.

## INDUSTRY-LEADING SATISFACTION

4.7

### Ease of Business Score

Beacon boasts a 4.7/5 Ease of Doing Business (CES) from its healthcare policyholders. This means that 92% of surveyed policyholders say it is easy to do business with Beacon.

## INDUSTRY EXPERTISE

Learn about how Beacon helped DDRI keep their office employees safe and on the job in this blog post:



## THE CHALLENGE



As an office-based workforce, Delta Dental's employees faced ergonomic challenges that could lead to discomfort and reduced productivity. **They needed to address these issues proactively to promote employee health and prevent workplace injuries.**

## THE SOLUTION



Working with Beacon Mutual's Loss Prevention team, Delta Dental implemented ergonomic improvements such as adjustable workstations and proper seating to enhance employee comfort and reduce the risk of strain-related injuries.



On-Site  
Consultations



Ergonomic  
Assessments



Proactive Risk  
Management

## RESULTS



Ergonomic improvements boosted productivity and prevented workers' comp claims.



Added ergonomic training to new hire orientation for better safety awareness.



Reduced workplace discomfort and risk of injury through ergonomic solutions.

## CUSTOMER PERSPECTIVE

"Beacon has been a valued partner of ours for years. We have a great relationship and mutual respect — something our organization values a great deal." — Wendy Duncan, Vice President and Chief Marketing Officer, Delta Dental of Rhode Island