

Gregg's Restaurant Hospitality Case Study

Focused on what matters most - protecting your employees

Company Overview

Gregg's Restaurant, a beloved Rhode Island chain, is known for quality food and great service. Partnering with Beacon Mutual for over 20 years, Gregg's prioritizes workplace safety to protect employees and patrons.

INDUSTRY-LEADING SATISFACTION

4.6

Customer Satisfaction Score

Beacon proudly holds a Customer Satisfaction (CSAT) score of 4.6 out of 5. This indicates that 90% of policyholders surveyed express their satisfaction.

INDUSTRY EXPERTISE

Learn more about our specialized services for the hospitality industry and watch the Gregg's success video:



THE CHALLENGE

Like many businesses in the restaurant and hospitality industry, Gregg's faced challenges related to workplace safety, including the risk of employee injuries from kitchen operations, heavy lifting, and repetitive tasks. **The company needed a structured approach to reducing workplace injuries, promoting employee well-being, and ensuring a safe, productive work environment.**

THE SOLUTION

Gregg's partnered with Beacon Mutual to develop a restaurant-focused workplace safety strategy. With safety committees, regular training, and a structured return-to-work program, Gregg's built a proactive safety culture that supports injured employees and puts worker well-being first.



Return-to-Work Programs



Safety Committees



Tailored Safety Trainings

RESULTS

- ✓ Reduced employee strain injuries by 41%
- ✓ Significant injury prevention success
- ✓ Faster recovery & return to work
- ✓ Successful pre-claim ergonomic intervention process

CUSTOMER PERSPECTIVE

"No one wants to see their workforce injured. We do what we can to prevent injuries, and Beacon has been very helpful in that. We have taken a lot from what Beacon has to offer in helping us grow our (safety) culture." Bob Bacon, owner of Gregg's Restaurant