

# Groden Network Social Services Case Study

Focused on what matters most - protecting your employees

## Company Overview

The Groden Network provides essential services for individuals with autism and developmental challenges. With multiple locations across RI, their dedicated team supports children and adults through educational, residential, and therapeutic programs.

## INDUSTRY-LEADING SATISFACTION

76

### Net Promoter Score

Beacon boasts a 76 Net Promoter Score (NPS) from its manufacturing policyholders, far exceeding the insurance industry average of 30-40.

## INDUSTRY EXPERTISE

Learn about how Beacon helped social services company, The Groden Network keep their employees safe and on the job in this blog post:



## THE CHALLENGE

Due to the nature of their work, The Groden Network's employees face unique safety risks, including physical strain, unpredictable behaviors from clients, and workplace injuries. **They needed a structured approach to injury prevention and return-to-work solutions to protect employees while ensuring uninterrupted care for clients.**

## THE SOLUTION

By partnering with Beacon Mutual, now for over 30 years, The Groden Network strengthened workplace safety with a Return-to-Work program, safety committees, improved PPE use, and ergonomic assessments. **These proactive measures reduced risks and created a safer environment for their employees and clients alike.**



Return-to-Work Programs



Safety Committees



Ergonomic Assessments

## RESULTS

- ✓ Returned 15 employees to modified duty, reducing lost time and claim costs.
- ✓ Enhanced PPE readiness
- ✓ Sustainable safety culture
- ✓ Ergonomics improvements

## CUSTOMER PERSPECTIVE

"Beacon not only helped us form a proper safety committee, but they also opened everyone's eyes to the importance of consistency across our network. Beacon has been a great partner throughout the years and has always been a part of what we do here at The Groden Network."  
Lynne Brown, HR Director